(b) whether Government are aware of the fact that the electronic digital switching system is more suited for Indian conditions because of the heavy demand for telephone connections;

(c) whether it is a fact that the functioning of the telephone exchanges are tardy and they are not giving better services to the customers; and

(d) if so, what steps Government have taken to improve the position?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SONTOSH MOHAN DEV): (a) Yes, Sir.

(b) Yes, Sir.

(c) The functioning of telephone exchanges is generally satisfactory. However, in some areas it may not be as good as per the expectations of the customers.

(d) Steps being taken to improve the telecommunications services are as under:

(i) Introduction of sophisticated electronic telephone exchanges to avoid problems inherited with Electro Mechanical switching equipment used hitherto.

(ii) Replacement of life expired equipment.

(iii) Intensive testing of exchange equipment and rectification of faults.

(iv) Vigorous monitoring of air-conditioning plants working in the exchanges.

(v) Laying of new junction, primary and secondary cables in ducts to protect them for external damages.

(vi) Pressurisation of primary, secondary and junction cables to minimise cable break down fault

(vii) Rehabilitation of subscribers fittings and DP boxes to minimise faults on the lines.

(viii) Replacement of overhead wires by insulated drop wires and underground cables to avoid faults due to kite strings birdnests etc.

(ix) Use of improved telephone instruments.

(x) Opening of public grievance cells at GM and Area Manager Officers to provide single outlet attention to subscribers.

(xi) A Mission 'Better Communication' has been launched to improve the telecom system in India.

Delivery charge by Post and Telegraph Department

576. SHRI PRAMOD MAHAJAN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that Post and Telegraph Department is proposing a 'Door Delivery charge' for giving the articles at door steps of the multi-storeyed buildings in the country; and

(b) if so, what are the details thereof and the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SANTOSH MOHAN DEV): (a) No, Sir.

(b) Does not arise.

Losses/profits earned by Air-India, Indian Airlines and Vayudoot

577. SHRI PRAMOD MAHAJAN: Will the Minister of CIVIL AVIATION be pleased to refer to the answer to Starred Question 103 given in the Rajya Sabha on 4th March, 1987 and state what are the net losses/profits earned by Air India, Indian Airlines and Vayudoot during the last three years?

THE MINISTER OF STATE OF THE MINSTRY OF CIVIL AVIATION (SHRI JAGDISH TYTLER): The information is given below:

(Rs. in Crores)

	1984-85	1985-86	1986-87	
	Net profit/loss			
	(+)	(—)		
Air-India	44 69	66 00	22 05	(Budgeted)
Indian Airline	52 84	63 22	41 20	(estimated)
Vayudoot	0 13	(-) 78	0 06	(estimated)

बन्दरगाहों पर माल की सम्भलाई

578. **श्री मीर्जा इर्शादबेग** : क्या **जल-भूतल परिवहन** मंत्री यह बताने की कृपा करेंगे कि :

(क) पिछले तीन वर्षों के दौरान देश की लघु, मध्यम और बड़ी बंदरगाहों पर सम्भलाई किए गए माल की पृथक्-पृथक् मात्रा क्या है ;

(ख) पिछले तीन वर्षों के दौरान इनमें से प्रत्येक बन्दरगाह के विकास के लिये कितनी धनराशि आवंटित की गई तथा संबंधित राज्यों द्वारा इस संबंध में कितनी धनराशि की मांग की गई ; और

(ग) हजीरा बन्दरगाह के विकास की क्या योजना है ?

जल-भूतल परिवहन मंत्रालय के राज्य मंत्री (श्री राजेश पायलट) : (क) देश के विभिन्न लघु, मंझोले और महापत्तनों पर वर्ष 1983-84, 1984-85, और 1985-86 के दौरान हैंडल किए गए कार्गो की मात्रा निम्नलिखित है :—

(हजार टन)

वर्ष	महापत्तन	मंझोले/लघु पत्तन
1983-84	100181	8408
1984-85	106736	9392
1985-86	120039	8621

(ख) देश के विभिन्न पत्तनों में से केन्द्र सरकार महापत्तनों के रूप में घोषित पत्तनों के विकास के लिए सीधे जिम्मेदार है । पिछले तीन वर्षों के दौरान महापत्तनों के विकास के लिए प्रदान किए गए वित्तीय परिव्यय नीचे दिए गए हैं :—

(करोड़ रुपए)

क्रम संख्या	पत्तन का नाम	1984-85 परिव्यय	1985-86 परिव्यय	1986-87 परिव्यय
1	2	3	4	5
1.	(क) कलकत्ता	9.00	7.35	12.00
	(ख) हल्दिया	5.00	5.60	12.15
	(ग) भगीरथी हुगली रिवर ट्रेनिंग वर्क	5.90	6.00	6.00
2.	बंबई	20.74	39.60	52.39
3.	मद्रास	43.81	29.25	14.25